

**ELDERCARE COORDINATION BENEFITS  
TO ELDERS, THEIR FAMILIES AND OTHER STAKEHOLDERS**

<b>BENEFIT</b>	<b>ELDER</b>	<b>FAMILY</b>	<b>STAKEHOLDER</b>	<b>COURT</b>
Fewer delays in medical treatment	Treatment results improved	Less worry, less contention, less time needed for medical treatment	Can focus more productively on other issues	Fewer emergency hearings on medical treatment and care
Generates more ideas/options	Optimizes elder's life	May provide options that work better for elder and family members	Forwards elders and families to resources and providers	May resolve issues without court intervention
Expands perspectives through engagement and education; meaningful participation where each participant feels heard	Elder becomes the central focus	Family members recognize joint interest, focus more on elder than anger toward one another	Increases appropriate expectations of professionals	Less motions to the court
Develops support system for elder and family; identifies available resources to assist	Enhances elders care and reduces feelings of isolation and helplessness	Reduces care giver burnout.	Enhances cooperation with professionals and engages community providers	Opportunity to resolve issues without court intervention increases
Development of a person-centered care plan submitted as a settlement agreement	Greater compliance in providing care and safeguarding welfare of elder	Empowerment of family in providing solutions for elder; less contention	Greater and appropriate utilization of resources	Less time in court; Judge is able to see details never possible in a court order. Examples: a. Specific treatment modalities b. Which door family would enter Elder's home
Roles better defined	Less contention regarding care, decision-making and representation of elder	More appropriate expectations	Greater clarity and increased functioning; greater collaboration	Less confusion and contention in court processes

Available resources identified earlier	Elder receiving better care	Family has more options to assist elder, share care	Resources in communities better utilized including vet benefits identified	Less need for court intervention
Process seen as neutral since parties share in payment of fees	Focus can be shared upon elder rather than competing individual agendas	Less perception that EC can be “bought” or “influenced” by participant	In neutral environment, there is greater chance of cooperation; takes parties out of the adversarial framework of the court	Court may be perceived as providing fair process toward justice
EC can continue to assist past initial term, upon court order, or upon request with court notification	Elder’s wishes and voice maintained as priority for parties	Less general contention and greater collaboration	Resources utilized with less resistance and greater cooperation	Fewer, if any, court actions for non-substantive issues
<b>SYSTEM OUTCOME</b>	<b>ELDER</b>	<b>FAMILY</b>	<b>STAKEHOLDER</b>	<b>COURT</b>
Outcome: Justice versus Process	Elder retains center focus in legal process	Family becomes supportive role rather than vying to be focus of court process	Greater cooperation with stakeholders, less stressful for stakeholders and providers	Better outcomes for court actions
Increased familiarity of process for attorneys, guardians, court through education and experience	Reduced exposure and effects of conflict on elders	More families referred to the process	Attorneys and Guardians requesting eldercaring coordination	Judges identify cases, especially early on
Heightened awareness of Alternative Dispute Resolution by the court (e.g. mediation AND eldercaring coordination)	More options identified to assist elders	Recognition that “not one size fits all” for families so more options available, including mediation	When families use best option, most suited to their unique needs, then issues have better chance of resolution	Differentiated cases management assigns families to services most suitable, saves time and resources